

Consumer Preferences on Shallot

YBTS - vegIMPACTNL

BOI Research



Bina Tani
Sejahtera



Consumer preferences on shallot report index

General



Research background



Research methodology

Consumer research



General shop behavior



Shallot shop behavior



Product evaluation

Middleman research



Explainer



Supply chain



Shallot perception



Product evaluation



Research Background

- Shallot are mostly produced in Java (75%)
- Production has been steadily growing in the last few years from around 1.000.000 tonnes in 2013 to 1.500.000 in 2018.
- The market is characterised by existence of many producers and relatively few traders, or in other words an oligopsony.
- Demand for shallots in Indonesia increases in line with the trend of population growth.
- Based on Susenas (2019), the consumption of shallot keeps on increasing. In 2021, shallot consumption is expected to reach 876.479 tonnes by 2021.
- Production on the other hand can fluctuate based on changes in weather and market conditions of other (more attractive) agricultural products.
- Demand changes during annual national holidays like Idul Fitri. Like with many agricultural products, Indonesia needs to import shallots to meet demand of the local market.

Shallot consumption in Indonesia

| | Consumption (kg/capita) | Population | National consumption (ton) |
|--------|-------------------------|-------------|----------------------------|
| 2018 | 2.81 | 265,015,300 | 745,488 |
| 2019 | 2.86 | 267,974,200 | 765,334 |
| 2020*) | 3.16 | 271,066,400 | 856,671 |
| 2021*) | 3.2 | 273,984,400 | 876,479 |

Consumer preferences on shallot report index

General



Research background



Research methodology

Consumer research



General shop behavior



Shallot awareness



Shallot shop behavior



Product evaluation

Middleman research



Explainer



Supply chain

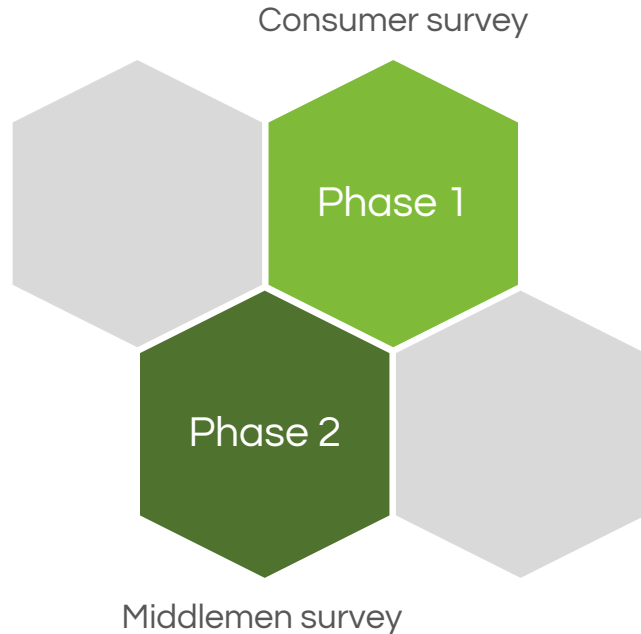


Shallot perception



Product evaluation





Consumer Survey

- Quantitative & Face-to-Face
- Computer-assisted personal interviewing (CAPI)
- Intercept at Greater Jakarta
 - Traditional markets
 - Local supermarkets
 - High-end supermarkets

Middlemen Survey

The **Middlemen survey** is

- In-depth interview
- Pasar Induk and Secondary market of Greater Jakarta area

Consumer preferences on shallot report index

General



Research background



Research methodology

Consumer research



General shop behavior



Shallot shop. behavior



Product evaluation

Middleman research



Explainer



Supply chain



Shallot perception



Product evaluation



Respondents Profile

base: all, n=280

Gender



| | |
|--------|-----|
| Male | 14% |
| Female | 86% |

Spending



| | |
|---------------|-----|
| > 8 million | 18% |
| 4 – 8 million | 42% |
| < 4 million | 40% |

Intercept location



| | |
|----------------------|-----|
| Traditional market | 41% |
| Local supermarket | 33% |
| High-end supermarket | 25% |

Age



| | |
|---------|-----|
| 18 – 24 | 12% |
| 25 – 35 | 27% |
| 35 – 44 | 33% |
| 45 – 50 | 27% |

Area



| | |
|-----------------|-----|
| North Jakarta | 11% |
| West Jakarta | 15% |
| East Jakarta | 11% |
| Central Jakarta | 8% |
| South Jakarta | 22% |
| Tangerang | 8% |
| Bekasi | 13% |
| Depok | 13% |

Decision-maker



| | |
|----------------------------|-----|
| Always choose by myself | 88% |
| Often get help from seller | 9% |
| Often get help from others | 3% |

Market Place

Traditional market



Supermarket

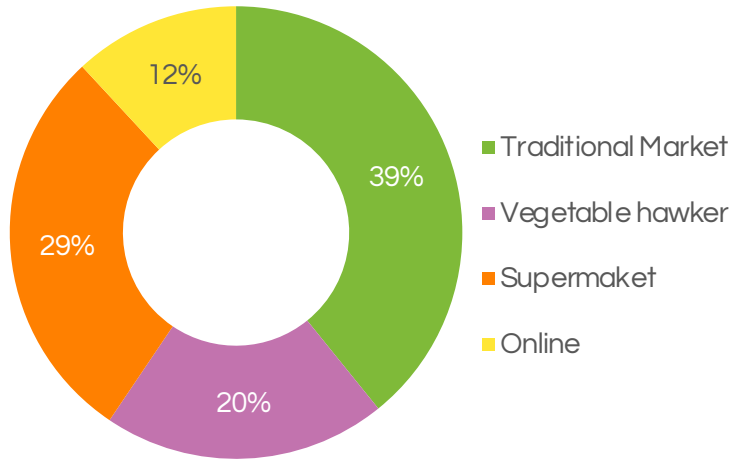


High-end supermarket



General Shopping Behavior

Share of wallet weekly groceries
n=280, base: all

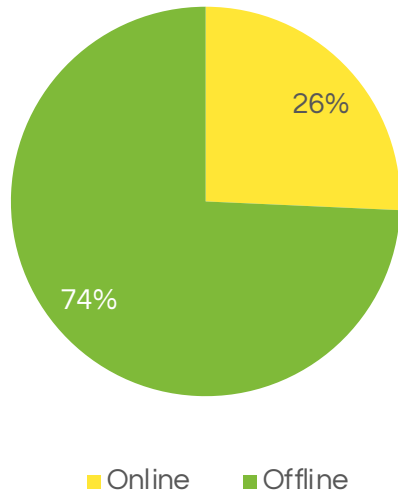


Groceries spending
n=280, base: all

| | Total | > 8 million | 4 – 8 million | < 4 million |
|--------------------|------------|-------------|---------------|-------------|
| Traditional Market | Rp 251,184 | Rp 226,061 | Rp 259,679 | Rp 250,280 |
| Vegetable hawker | Rp 129,920 | Rp 115,688 | Rp 128,053 | Rp 136,208 |
| Supermarket | Rp 183,739 | Rp 382,258 | Rp 180,577 | Rp 124,899 |
| Online | Rp 76,288 | Rp 297,297 | Rp 39,806 | Rp 26,629 |

Online Groceries Behavior

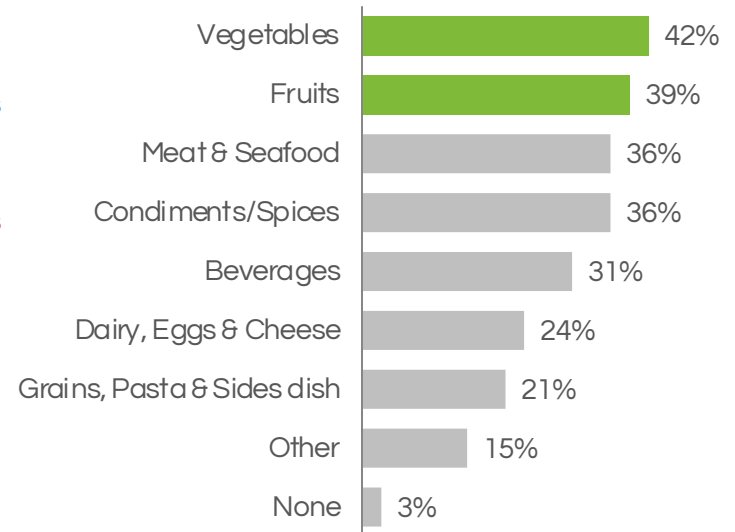
Groceries habit after COVID19
n=280, base: all



Frequencies of online groceries
n=72, base: respondents who bought the groceries online



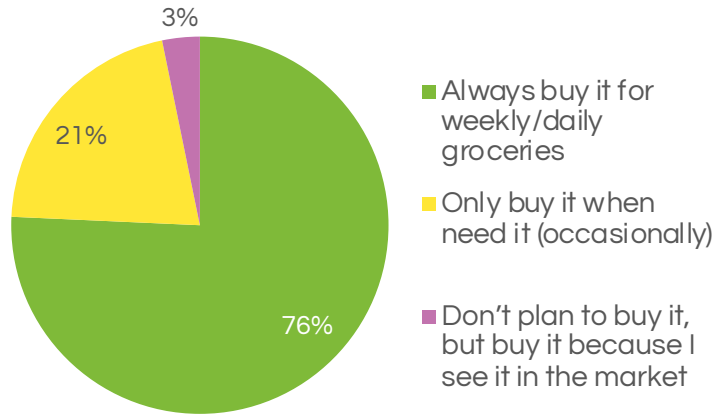
Groceries bought online
n=280, base: all



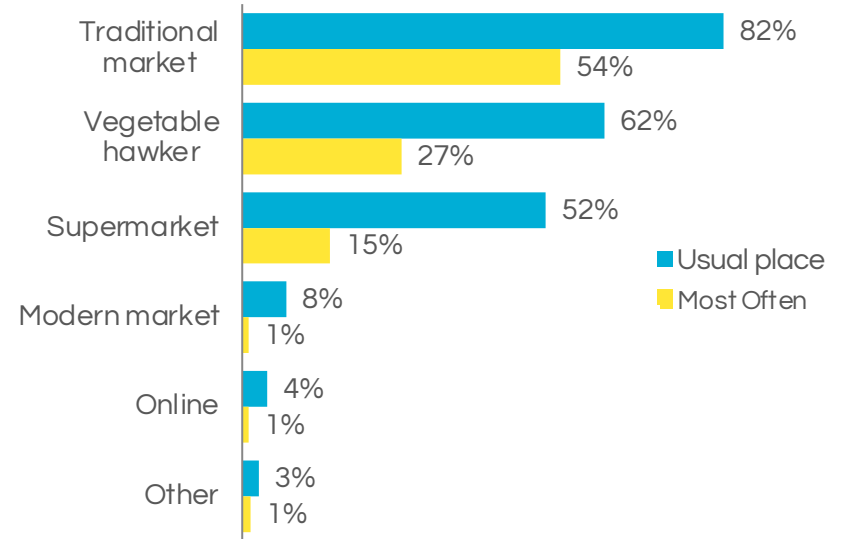
Q20. Do you buy groceries online after COVID 19?
Q20a. How many times have you buy groceries online for a month?
Q20c. What groceries you usually buy online?

Shallot Shopping Behavior (1)

Purchase behavior
n=280, base: all

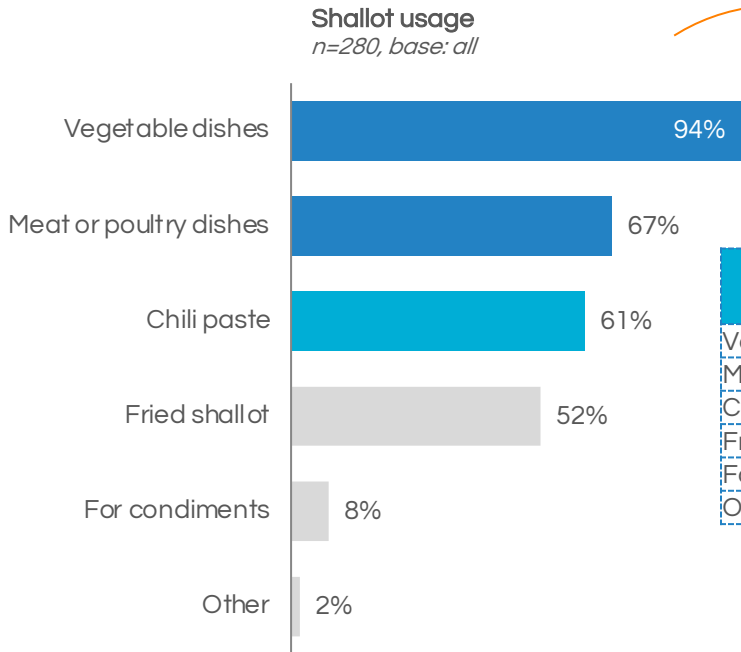


Purchase Location
n=280, base: all



Q5. Which of these statements describe your habit on shallot purchase?
Q8a. Where do you usually buy the shallots?
Q8b. Where do you buy shallots most often?

Shallot Usage (1)



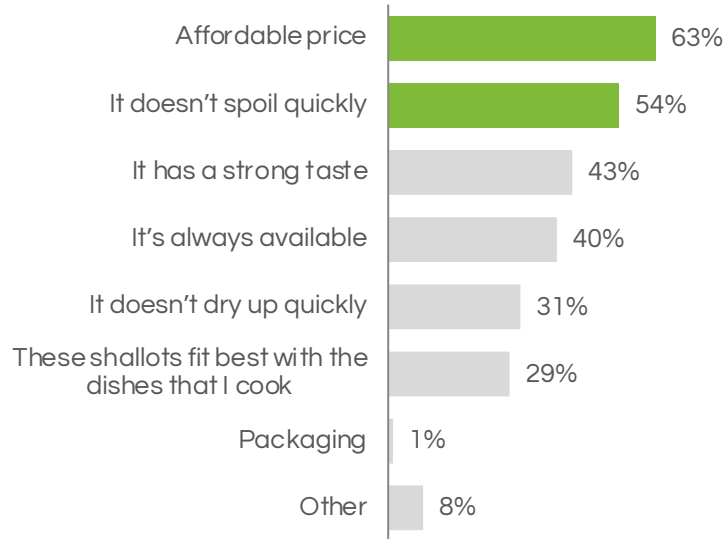
Shallot usage by purchase location – most often
n=280, base: all

| | Total | Traditional Market | Vegetable Hawker | Modern market | Supermarket | Online | Other |
|------------------------|-------|--------------------|------------------|---------------|-------------|--------|-------|
| Vegetable dishes | 94% | 98% | 88% | 67% | 93% | 100% | 100% |
| Meat or poultry dishes | 67% | 70% | 67% | 0% | 64% | 33% | 75% |
| Chili paste | 61% | 64% | 63% | 33% | 45% | 100% | 75% |
| Fried shallot | 52% | 51% | 62% | 67% | 43% | 0% | 25% |
| For condiments | 8% | 7% | 5% | 0% | 17% | 33% | 0% |
| Other | 2% | 1% | 1% | 0% | 5% | 0% | 0% |

Drivers and Barriers

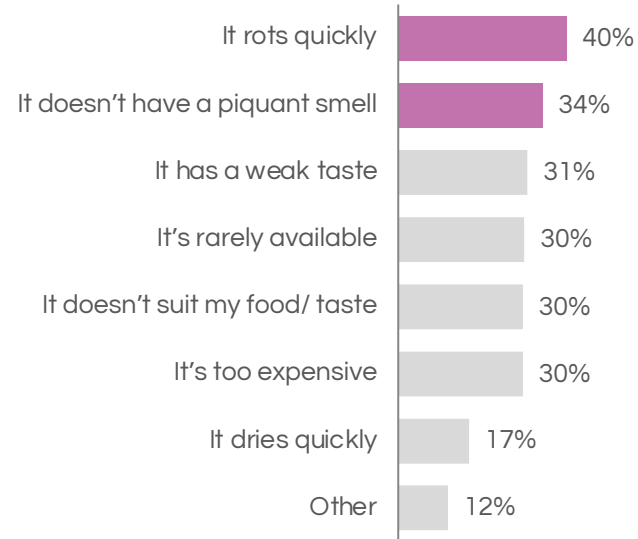
Drivers

n=280, base: all



Barrier

n=280, base: all

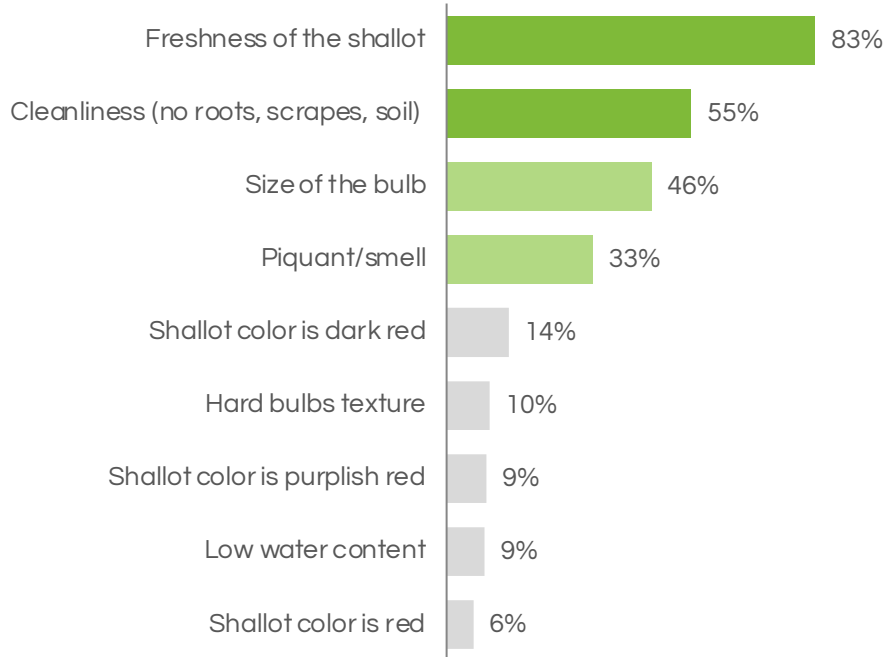


Q10 Why did you choose this type of shallot?

Q11 What would be reasons not to buy a type of shallot?

Shallot Quality (1)

Shallot quality
n=280, base: all



Shallot Association

Maintained

The red color (good, bright, fresh, attractive)

The shallot scent (spicy/strong/fragrant)

Change with priority

The shallot scent is not spicy/strong/fragrant enough

Nice to have

Commonly found/used/cooked

Easy to slice/peel

Fresh

Change

High water content

Taste is not spicy/strong/fragrant/savory enough

Product Uniqueness



Piquant/small

Size of the bulb

Freshness

Shallot color

Uniqueness of shallot is perceived as fresh, medium size, and piquant.

🔍 Consumer preferences on shallot report index

General



Research background



Research methodology



Summary & Way forward

Consumer research



General shop behavior



Shallot awareness



Shallot shop behavior



Product evaluation

Middleman research



Explainer



Supply chain



Shallot perception

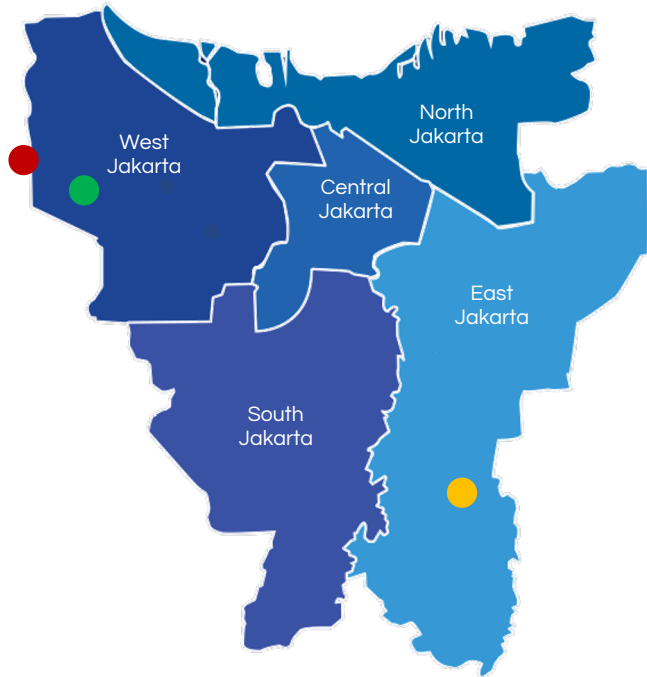


Product evaluation



Respondents Profile: Qualitative

base: all, n=18



IDI location



| | |
|--------------|----|
| Kramat Jati | 11 |
| Tanah Tinggi | 4 |
| Jelambar | 3 |

Gender



| | |
|--------|----|
| Male | 16 |
| Female | 2 |

Middleman type



| | |
|-----------------|---|
| Shallot shipper | 2 |
| Big bandar | 4 |
| Small bandar | 4 |
| Centeng | 6 |

Middlemen

mi-dəl-mən

: an intermediary or agent between two parties

especially: a dealer, agent, or company intermediate between the producer of goods and the retailer or consumer

(Merriam Webster, 2020)



Middlemen type



Shallot Supplier

Middlemen who buy shallots from farmers who in turn sell them to middlemen in *pasar induk*.



Big *bandar*

Bandar besar is an agent who gets shallot directly from suppliers.

Big *bandar* are **intermediaries** between small bandar, centeng and suppliers.



Small *bandar*

Small *bandar* gets shallot from big *bandar* and in turn sells them to centeng/reseller.

Shallot are usually distributed to reseller in type B and type C traditional market



Centeng

Centeng are middlemen who get their supply from the *bandar*.

Centeng usually sells shallots to vegetable hawkers and resellers in all types of traditional markets.

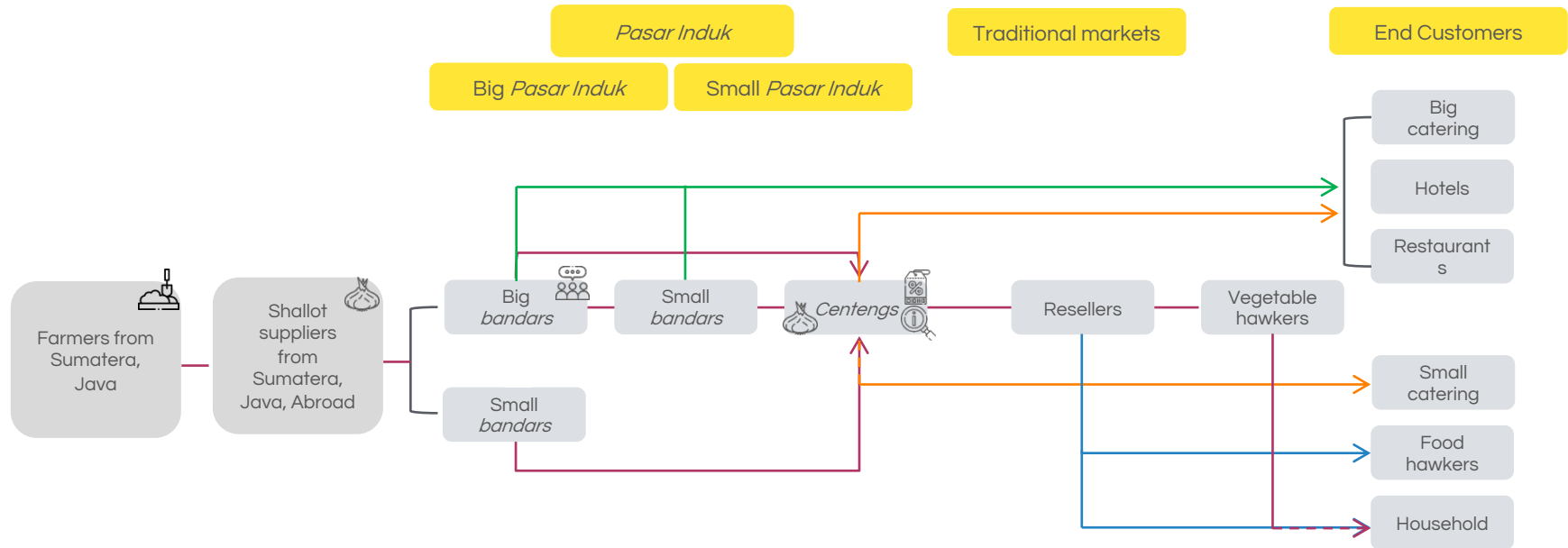


Reseller

Reseller are the last line of middlemen who usually sell shallots in type C and D traditional markets.

Resellers sell shallots to household buyers and food businesses.

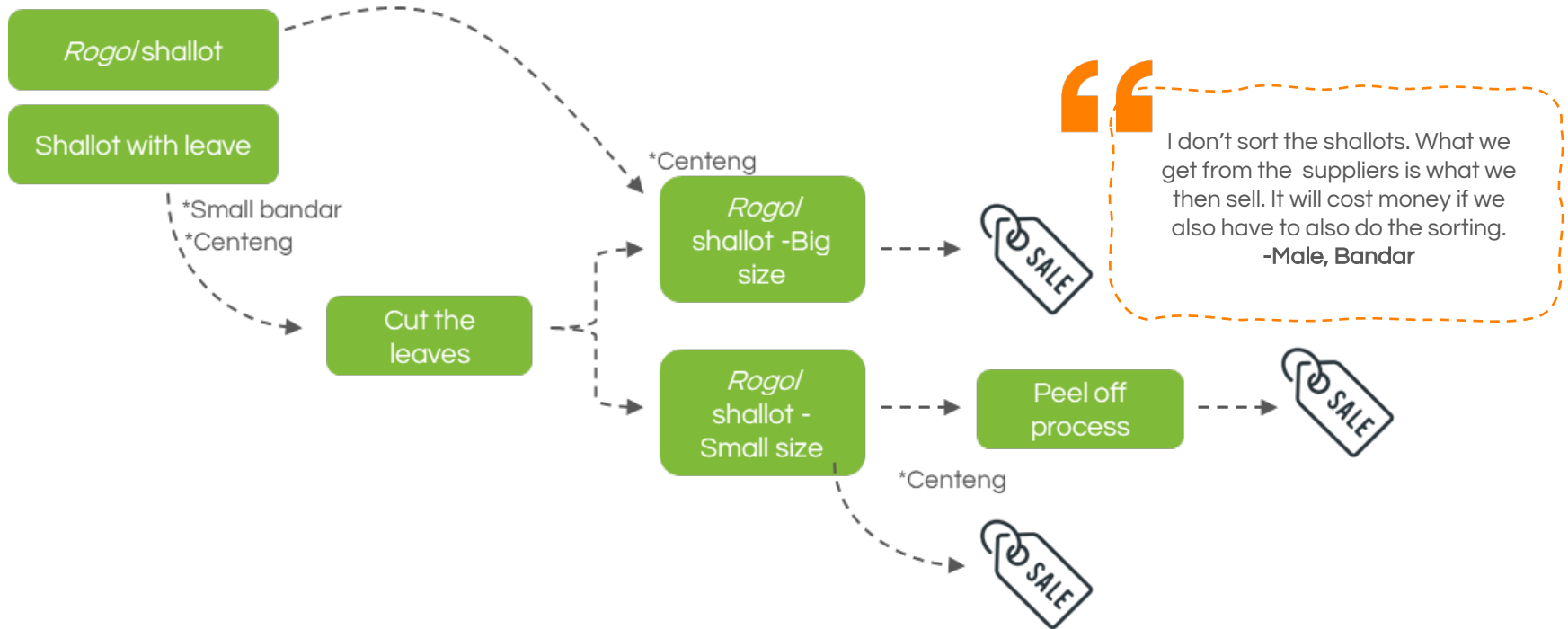
Supply Chain



- 1st line = Primary chain
- 2nd line = Secondary chain
- 3rd line = Tertiary chain
- 4th line = Last chain

- Harvesting and cleaning the shallot
- Cleaning the shallot
- Determining price
- Intermediary
- Customer preference information

Sorting Process of Shallot



Rogol shallot

Shallots where the leaves have been cleaned by the farmers or 1st hand suppliers.



Shallot with leaves

Shallots that still have leaves and dirt, and usually are still damp.



Cleaned shallot

Rogol/shallots that have gone through the drying process and cleaned from dirt and roots.



Mixed Shallot

Mixed shallots, usually a mix of Brebes and other variant (aimed to lower the price), usually found at *centeng*.



Unsorted shallots

Unsorted shallots come in various sizes, usually packaged in sacks.

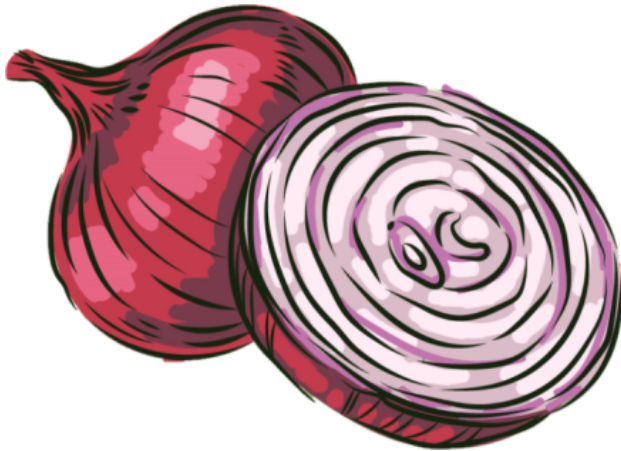


Bawang kupas

Peeled shallots (usually mid- or smaller-sized shallots), often distributed for resellers in traditional markets.



Shallot quality by middlemen



Size

Medium size
Big size

Color

Bright red, purplish → like Brebes

Shape

Round
Oval pointy in the top

Scale (leaf bases)

Thin

Smell

Fragrant
Sharp

Shallot type preferences

Rogol shallot
Shallot with leaves (cheaper and considered fresher)
Not damp

Price

Cheap

🔍 Consumer preferences on shallot report index

Q&A



Ask away

Q&A



Ask away

Thank you!



Contact us

Further contact:
Dian Irawati
edianirawati@boi-rs.com

